

General Data Protection Regulations (GDPR)

The EU General Data Protection Regulation, known as 'GDPR' brings significant changes to data protection law. Based on privacy by design and taking a risk-based approach, the GDPR has been designed to meet the requirements of the digital age.

The Wyre Forest and Hagley Project (WHP) is committed to ensuring the security and protection of the personal information that we process, and to provide a compliant and consistent approach to data protection.

To help us provide the WHP Home School Link Worker service to you, we collect and store information about you and your family and, where appropriate, share this with other agencies and organisations, including schools. We may also need to access information they hold about you.

Further details regarding data we request and store including our:

- **General Data Protection Regulations Policy**
- **Privacy Policy**
- **Trust Data Retention Schedule**

can be found on our website at www.continu.org.uk/whp using the link **(for WHP and GDPR please click here)**

You are advised to read these documents before you sign consent.

"Link Worker encouraged me and had a positive attitude helping me to believe I could make the changes and learn the skills I needed to improve family life. I would say it's the best thing to do if you are struggling. They don't make you feel inadequate or a bad parent, just lots of help and support. I feel empowered to do this on my own now."

Parent, Kidderminster

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Kidderminster, Worcestershire DY11 5PQ.



"...an excellent service which is so flexible to family needs and makes the service personal to families. The Link Worker has helped us through a lot and has been there every step of the way".



Wyre Forest and Hagley Project

**Supporting school and home life
to help children make the most of
every school day**

Guide for Parents and Carers

Aug 2018



Parents and Carers

Is your child showing early signs of emotional and/or behavioural difficulties?

Are there problems at school, at home, or both?

Do you need help to access the right help and services for your child, for yourself, for your family?

Most parents want the best for their children but sometimes it can be the hardest thing in the world to ask for help, or to know where to find the right help for your family, when you need it.

Welcome to the WHP

The Wyre Forest and Hagley Project is a service for all local parents who have a child at primary school and who live in Kidderminster, Bewdley, Stourport or Hagley.

We can help you to get support early if you want and need it

If your child has recently started having a difficult time in school, then someone there may talk with you about the school's WHP Link Worker.



Sometimes, a child can be doing OK in school while at home, there are early signs of difficulties. If this is happening then speak to your WHP Link Worker. **Get support early**



Home School Link Workers

WHP Home School Link Workers support families across the Wyre Forest and Hagley area with things like:

- Improving attendance
- Avoiding a first exclusion
- Emotional troubles
- Family difficulties
- Debt and money worries
- Bereavement
- and much more



We work closely with parents and carers, schools and other services to help support children by deciding together how we can make things better at school or at home so that they can make the most of each school day.

Further information about the WHP Link Worker attached to your child's school and how to contact them is available through school, e.g. Reception, newsletter, website. WHP Link Workers attend some Parents Evenings and we also offer:

- ✓ Free courses for parents/carers – small and friendly, easy to join, relaxed and informal. Delivered every term by our WHP Link Workers

"I am enjoying the group; it is fun, easy going, no pressure to do anything that makes you feel uncomfortable."

"The group were fantastic. The leaders are amazing. The programme was run brilliantly."

- ✓ 1:1 drop-in service (appointments system) in most local primary schools to speak with a WHP Link Worker

"The support you have given my family and I is invaluable. You have helped us to step back from things and look at them in different ways. The situations that we had two years ago are now a lot less. I can see a better future."